



18th May 2026

Dear Valued Customer

Following the recent flooding and its impact on our operations, we would like to inform you of a temporary arrangement that has been implemented to ensure continuity of service.

Effective immediately, Niew Bev will be managing orders on behalf of Van Loveren Family Vineyards and will also oversee deliveries during this period. This measure has been put in place to minimise disruption and to ensure that your orders continue to be processed and delivered as efficiently as possible.

We kindly ask for your patience and understanding while we navigate these challenging circumstances.

Our teams are working closely together to maintain service levels and support you in every way possible.

Should you have any questions or require assistance, please do not hesitate to contact your usual representative.

We sincerely thank you for your continued support and understanding during this time.

Kind regards,

Van Loveren Family Vineyards

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